



Frequently Asked Questions

“I am a parent of an FIU student and would like to sign up for FIU Alert.”

All FIU Alerts will automatically post to FIU’s official Facebook and Twitter accounts as well as FIU’s main webpage <https://www.fiu.edu/>. Parents and other interested parties are encouraged to sign up by liking the FIU Facebook or following FIU (@FIU) twitter.

“I heard about a police-related incident but did not receive an FIU Alert.”

A FIU Alert is sent to notify FIU students, faculty, and staff of an imminent threat to their safety or well-being and advise them of a specific action to take (e.g. avoid the area). Police activity may occur without any imminent threat to FIU students, faculty, or staff.

“I received an FIU Alert text message, but I want more information.”

A FIU Alert is sent to notify FIU students, faculty, and staff of an imminent threat to their safety or well-being and advise them of a specific action to take (e.g. avoid the area). FIU Police are busy handling the incident and will provide additional information as soon as they can. Calling FIU Police Dispatch is discouraged because they are busy assisting the officers handling the incident and will not be able to provide any additional information. Detailed information will be posted as soon as it becomes available on <https://alerts.fiu.edu/>.

Faculty, staff, and students are urged to register to receive FIU Alert notifications. To register, please visit <https://dem.fiu.edu/fiu-alert/sign-up/index.html>.